



Portland Container Contacts

Operations Contacts

Trucking	Container Yard / Equipment
dispatch@pdxcontainer.com (503) 286-5961 – opt. 6 All order and shipment inquiries must go to this email	cy@pdxcontainer.com (503) 286-5961 – opt. 1
Randy Alexander Trucking Supervisor	Jeremy Brown Dispatch Manager

Rate Quote

Trucking	Container Yard / Equipment
rates@pdxcontainer.com	Bruce Schade bschade@pdxcontainer.com

Billing Contact

Trucking	Container Yard / Equipment
Stacey Booth sbooth@pdxcontainer.com (503) 286-5961 Ext. 1314	Lorri Newman lnewman@pdxcontainer.com (503) 286-5961 Ext. 1315

Escalation Contacts

Trucking	Container Yard / Equipment
Eric Wright ewright@pdxcontainer.com (503) 546-2915	Bruce Schade bschade@pdxcontainer.com (503) 546-2911

Addresses

Physical	Mailing
9449 N. Burgard Way Portland, OR 97203	8316 N Lombard PMB 330 Portland, OR 97203

Hours of Operation (PST)

Trucking	Container Yard
7:30 am – 5:00 pm	7:00 am – 4:30 pm

Import Things to Remember

- If it is not on your work order or delivery order, we won't know to do it!
- If urgent always call.
- Ensure bill party is clearly stated on delivery order.
- Large Distribution Centers often require lumber services to be paid. These arrangements must be made in advance.
- When a delivery or pickup time is requested we always check with the location before dispatching the driver. If the location requests something different an adjustment might need to be made.
- The later it is in the day the more difficult it is to hit small dock windows.
- When asking for availability be specific – size, weight, location.
- Heavy haul trucks are normally planned by noon the day before the scheduled move.
- Don't let us be the last to know about changes!
- Referencing a Container number or Booking number in communication will assist in getting you an answer! Please put it in the subject line.
- Ensure your contact info is in your email signature!

Common Document Mistakes

- Incorrect or vague in-gate / out-gate location
 - Must have a terminal name
 - Cannot just say the city name
- Load Information Missing
 - Temperature Setting for Reefers
 - Commodity Type
 - Palletized vs. Floor Stack
- Exports
 - For exports send the booking advice issued by the Steamship Line, it has all the details, please send it.
 - The booking number is used to turn in the container, it is very important.
 - Need both the Vessel and Voyage information.
- Imports
 - Missing OBL number. House bill numbers and other reference numbers cannot be substituted.
 - Missing container number.